

ADMINISTRATIVE RESOURCES

Division of IT
The Hub
Office of the Registrar
Office of Financial Aid
Career Center
University RamCard and RamCash

Division of IT

Office in University Services Center
(970) 491-7276
help@colostate.edu

The Division of Information Technology (DoIT) (<https://it.colostate.edu/>) serves as the central IT organization for CSU Fort Collins. The Division supports the land-grant heritage of the institution including the University's priorities for teaching, learning, research, and service. DoIT is responsible for delivering enterprise level services for the CSU System and campus-focused technology services for the Fort Collins campus. Our organization will continue to evolve as we move toward aligning the IT organizations from CSU Fort Collins, CSU Pueblo, Spur, and the CSU System Office.

The Division of IT Help Desk (<https://it.colostate.edu/help/>) supports the technical needs of CSU students, faculty, and staff. RAMtech (<https://www.bookstore.colostate.edu/ramtech/>) offers technology solutions from software to hardware and is located in the CSU Bookstore in the Lory Student Center.

The Hub

Office in Lory Student Center, Room 175 (just south of Cam's Lobby Shop and the Bookstore)

Open for drop-in visits - no appointment needed

Hours: Monday/Tuesday/Thursday/Friday 8:30 AM – 4 PM; Wednesday 9 AM – 4 PM

(970) 495-4482

Contact The Hub via email (<https://thehub.colostate.edu/contact-us-by-email/>)

The Hub (<https://thehub.colostate.edu/>) offers consolidated student support for financial aid, registration, billing, and inquiries related to housing applications and dining. Our mission is to enhance the Ram student experience by providing a student-centered space for essential services. We are committed to fostering a welcoming environment that empowers every student to succeed throughout their academic journey and beyond.

Office of the Registrar

Office in Centennial Hall
(970) 491-4860

The Office of the Registrar (<http://registrar.colostate.edu>) supports students throughout their academic careers and beyond by providing innovative services to the CSU community. The Office of the Registrar serves as a central administrative office for students, families/support-givers, faculty, staff, and alumni by providing the following services:

- Maintain and provide official academic transcripts
- Maintain student academic and biographical records (such as preferred first name, legal name, address, phone number, date of

birth, etc.). Changes to biographical data can be student initiated via RAMweb (<https://ramweb.colostate.edu>) and become part of the student's CSU record.

- Collect and serve as resource for academic appeals
- Oversee and support all academic registration functions
- Report, certify, and maintain academic, degree, and enrollment verifications
- Support transfer students and manage the transfer credit process
- Certify military and veterans educational benefits
- Coordinate academic and classroom scheduling
- Act as a central academic information resource
- Comply with, and educate campus on, Federal and State legislation and institutional policy
- Publish final examination schedules
- Lead and participate in cross-divisional and institution-wide projects
- Manage online course grading and reporting
- Support curriculum approval process
- Publish annual General Catalog
- Maintain RAMweb (<https://ramweb.colostate.edu>), ARIESweb and Banner access and security
- Serve on and support numerous university committees as well as national level organizations.

Office of Financial Aid

Office in Centennial Hall
(970) 491-6321

The Office of Financial Aid (<https://financialaid.colostate.edu/>) administers a variety of institutional, state, federal, and private financial assistance programs for qualified students. Financial assistance programs include scholarships, grants, loans, and employment.

Career Center

Office in Lory Student Center, room 120
(970) 491-5707

Employment opportunities available include the Work-Study Program, on-campus departmental positions, and community part-time employment. Refer to the Career Center website (<https://career.colostate.edu/>) for more details.

University RamCard and RamCash

Office in Lory Student Center, Room 271
(970) 491-2344

Email: ramcard@colostate.edu

RamCards (CSU identification cards) for students, faculty, and staff are used for identification, meals, RamCash, building access, Recreation Center access, library materials checkout, Transport, printing with PaperCut, sporting and cultural events, entrance to exams, and more. Visit the **RamCard web site** or email ramcard@colostate.edu for information about services, hours, and how to obtain your RamCard. A current government-issued picture ID is required to request a RamCard.

This could be a passport from any country or one of the following U.S. government-issued picture IDs: a driver license or permit, state ID, or military ID. The initial card cost is \$25, and replacement cards cost \$30 (all costs subject to change). RamCash is a convenient campus declining-balance account you can add to your RamCard. Students,

faculty, staff, and University visitors can use RamCash to easily purchase food, beverages, goods, and services across campus.